

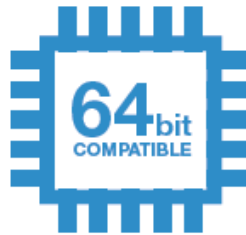


What's new in Act! Premium

Maximize your productivity *and* your subscription value with v19!

Introducing the all-new Act! Premium v19

Now 64-bit compatible, the all-new Act! Premium v19 is designed to maximize your productivity! Modern, new Connections extend the power and reach of Act! Premium and include Act! Companion—a native mobile app that keeps you connected to key Act! Premium v19 details from your iPhone or Android¹. Performance and campaign management improvements to Act! emailing help you work more efficiently—campaigns send up to 5 times faster! Customer-driven feature enhancements make Act! Premium even easier to use and include 30+ refreshed standard reports, scan for duplicates in Web and Cloud, and more. Subscribe today!



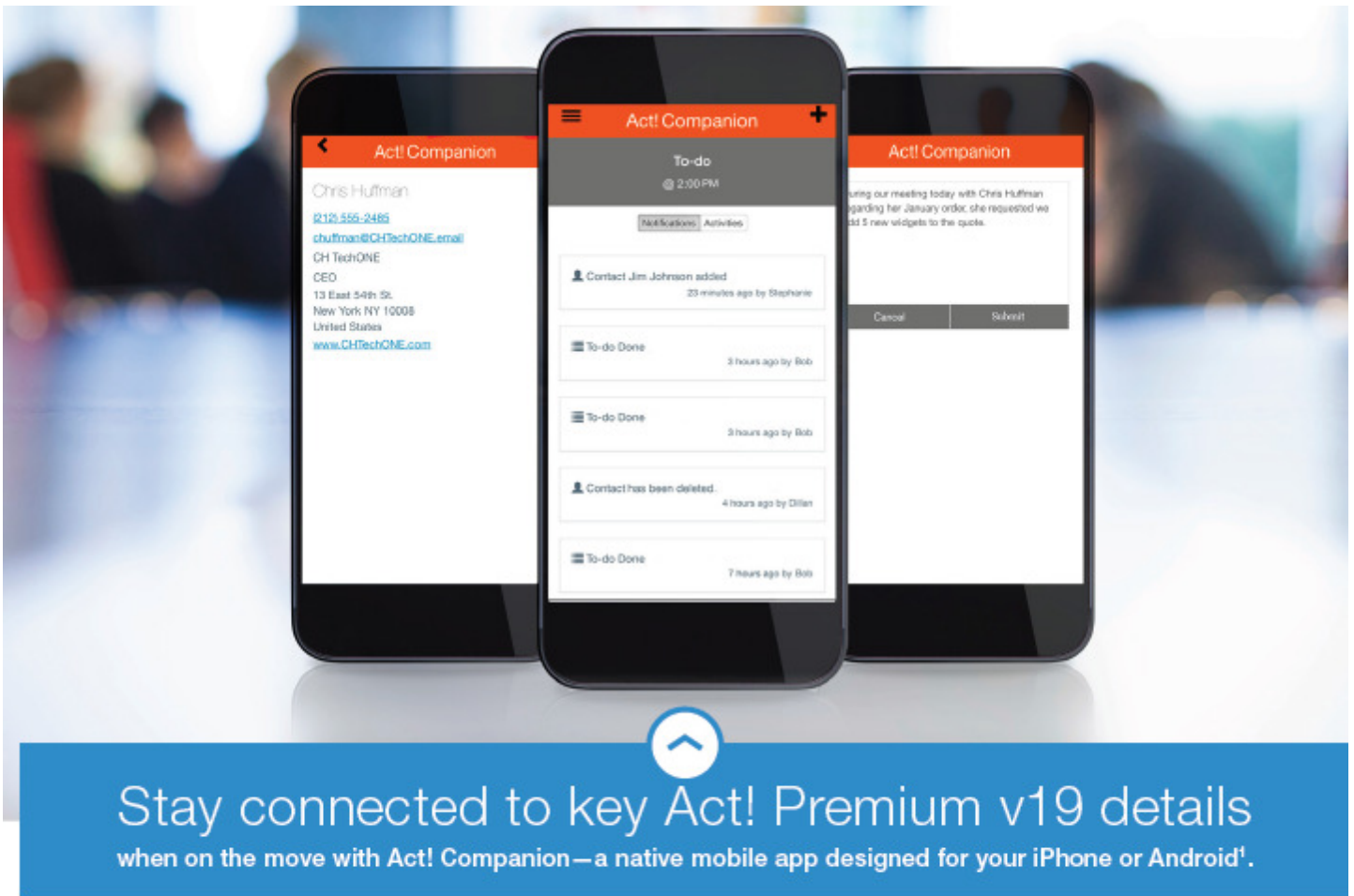
Good news for current Act! Premium subscribers!

Good news for current Act! Premium subscribers, because you get access to the all-new Act! Premium v19, PLUS you benefit from new developments in Customer Success and Connections that maximize your subscription value! New feature tours help you get the most from this release and expert technical support² is always included in your subscription should you have additional questions. Act! Companion mobile app and Act! Premium Contact Link add to the integrations with hundreds of popular business tools and apps already available to you with Act! Connect.

Key benefits

- **Work with the Microsoft® Office products** you rely on every day, because Act! Premium is now 64-bit compatible.
- **Stay connected** to key Act! Premium v19 details when on the move with Act! Companion—a native mobile app designed for your iPhone® or Android™¹.
- **Streamline your workflow** between Act! and Outlook® with Act! Premium Contact Link.
- **Save valuable time** with performance and campaign management improvements to Act! emailing—campaigns send up to 5 times faster!
- **Benefit from customer-driven feature enhancements**, including 30+ refreshed standard reports, scan for duplicates in Web and Cloud, and more.
- **Get the most from Act! Premium v19** with new feature tours and access to expert technical support²—included in your subscription!

Call CRM Total Solutions to purchase or ask questions
[415.639.9500x1](tel:415.639.9500) or email info@crmtotalsolutions.com



Modern, new Connections

Modern, new Connections extend the power and reach of Act! Premium. **Act! Companion**—a native mobile app designed for your iPhone or Android¹—keeps you connected to key Act! Premium v19 details when on the move. Get alerts for upcoming activities, easily capture notes during meetings, and email or call your Act! Premium contacts directly from the app. Best part, intelligent notifications sent to the home screen of your phone keep you on task and on time.

Act! Premium Contact Link helps you streamline your workflow between Act! and Outlook. Create new Act! Premium contacts or edit existing contacts. View and interact with the details of past activities, or create and schedule new activities with your contacts. Even attach the text of an Outlook email to your contacts. Do it all from within Outlook!

No web server, no problem! You can leverage these Web API-based connections as a Windows user too with **Act! Connect Link**. Even benefit from improvements to the Web API platform for deeper access to Act! Premium data and functionality, and ultimately more powerful integrations.

Work with the Microsoft products you rely on every day, because Act! Premium is now compatible with 64-bit editions of Microsoft Office 2016, 2013, and 2010.

Performance & campaign management improvements

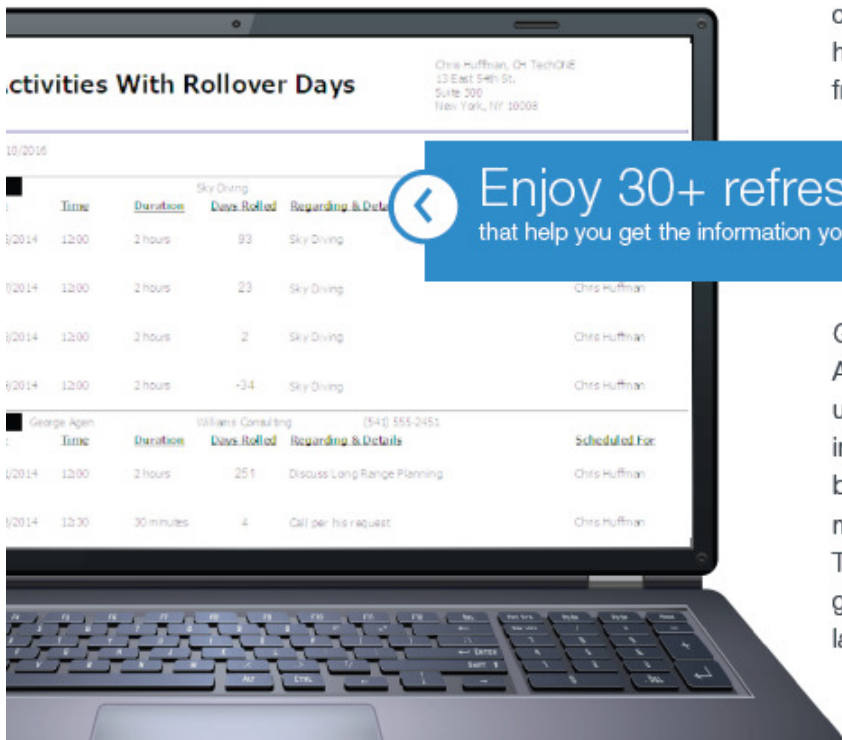
Performance improvements to Act! emarketing not only reduce the time it takes to send email campaigns, but also ensure large campaigns send successfully. Now you can send Act! emarketing campaigns up to 5 times faster!

Campaign management improvements help you work more efficiently. Get instant feedback on your current Act! emarketing service level, including live details about your contact limit, usage this month, and new recipients in the selected campaign to avoid sending campaigns that exceed your current monthly send limit. Quickly and easily see email campaign history for a given contact, because a new campaign history overwrite ensures each email campaign creates and updates just one history entry per Contact Record. Finally, don't worry about accidental sends, a send confirmation dialog will now check to make sure you're ready to send an email campaign.

Customer-driven feature enhancements

Customer-driven feature enhancements make Act! Premium even easier to use. Enjoy 30+ refreshed standard reports with more relevant fields, along with default filters and sort orders that help you get the information you need quickly. A new file type ensures any existing custom reports you have stay safe. Last, consistent field references and data formatting make reports easier than ever to customize.

But, that's not all. Benefit from our ongoing commitment to best-in-class usability with hundreds of quality updates driven by feedback from customers.



Enjoy 30+ refreshed standard reports that help you get the information you need quickly.

Good news for Act! Premium for Web and Act! Premium Cloud users! You can now use functionality previously only available in Windows. Scan for duplicates helps you better manage the integrity of your data and more effectively deal with duplicate records. The formatting toolbar in the layout designer gives you further flexibility to customize screen layouts.

Call CRM Total Solutions to purchase or ask questions
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What's new since your version

A multitude of product innovations, feature enhancements, and compatibility updates have been introduced since your version of Act! Premium. Check out what's new and how a subscription to Act! Premium v19 can help you maximize your productivity!

Act! v16 - RETIRED

- Integrated Act! emailing
- Contact Timeline
- New calculated fields
- Streamlined company management and global actions
- New History view
- Usability and system improvements, like global activity rescheduling, proactive system alerts, and streamlined field and layout configuration

Act! v17

- Act! emailing enhancements, including Team access, Lead Capture, Call List⁴ functionality, and Smart Task automation
- Productivity enhancements such as new Outlook sync options
- Streamlined configuration, deployment, and access options
- Customizable big buttons, Act! Notifications, and default History options
- Updated icons and easier access to resources, tools, and add-ons

Act! v18

- Compatibility with Windows 10, Office 2016, Chrome™, and Internet Explorer® 11
- Advanced subscription management and easy access to the newest features and updates
- Act! emailing and Call List⁴ improvements
- Web API platform and Act! Connect put integration with popular business apps at your fingertips
- Fresh, modern look for Act! Premium for Web
- Act! Premium Cloud trial with the option to upload and add data to your own secure database

Act! v19

NEW!

- Compatibility with 64-bit editions of Microsoft Office 2016, 2013, and 2010
- Act! Companion mobile app
- Act! Premium Contact Link for use with Outlook
- Web API-based connections available to Windows users with Act! Connect Link
- Act! emailing performance and campaign management improvements—campaigns send up to 5 times faster
- 30+ refreshed standard reports
- Scan for duplicates and formatting toolbar in layout designer available in Act! Premium for Web and Act! Premium Cloud
- Hundreds of quality updates driven by feedback from customers



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